



## Omoda Extender Warranty Sales Guide

### POLICY DESCRIPTION

The Omoda Policy comprises of a Omoda Extender Warranty Policy and is valid for a period of 2 (two) years. Please note that the Omoda Policy does not cover every eventuality and it is the customers responsibility to understand what cover is provided for under the Omoda Policy.

### PRICING

Premium 2 Year Cover Incl PDI	O Extender warranty 24 months /unlimited kms
	R 14 800.00

(Omoda inclusive Warranty 60 months/150,000km)

### WARRANTY BENEFITS

The Omoda Policy covers the repair and/or replacement of components, specifically listed under the "Omoda Policy Benefits and Limits" section, arising from the mechanical or electrical failure during the cover period of the Omoda Policy and is subject to the terms, conditions and exclusions set out herein. All repair work must be Authorised in advance and must be carried out by an Authorised Omoda Dealer, Administrator Approved Dealer, or an Independent Service Provider

1. **Engine:** All internal lubricated components.
2. **Gearbox:** (Manual/Automatic) All internal lubricated components (including torque converter and flex plate).
3. **Differential:** All internal lubricated components.
4. **Differential Lock:** All internal components.
5. **Catalytic Converter/DPF (Diesel):** Catalytic Converter only, DPF Diesel Particulate Filter are covered against mechanical failure only.
6. **Transaxle:** All internal lubricated components.
7. **Transfer Box:** All internal components.
8. **Management System:** Engine and transmission management control units, crankshaft sensor, camshaft sensor and lambda (O2) sensor only.
9. **Turbo Assembly:** Original Manufacturer fitted turbo charger, intercooler and superchargers only.
10. **Over-fueling:** Engine failure as a result of over-fueling.
11. **Over-heating:** Breakdown as a result of overheating.
12. **Cambelt: Failure:** Cambelt and tensioner (excluding routine maintenance).
13. **Air Conditioner:** Compressor only.
14. **Casings:** Engine block, cylinder head, gearbox, differential, drive unit, inlet and exhaust manifolds are covered in the event of damage being caused by the failure of a covered component.
15. **Cooling System:** Water pump, welsh plugs, thermostat and thermo-switch and heater radiator only.
16. **Electronic Ignition:** Distributor and coil packs.
17. **Front-wheel Drive Unit:** External drive shafts, couplings, hubs, bearings and drive flanges for 4x4 vehicles only.
18. **Braking System:** Master cylinder, servo unit, wheel cylinders and ABS control unit and all sensors. Vacuum pump on diesel Vehicles only (excluding all friction materials).
19. **Clutch:** Clutch plate, pressure plate, clutch cable, clutch fork, master and slave cylinder, release bearing, pilot bearing and flywheel are covered against mechanical failure only.
20. **CV Joints and Drive shaft:** Excluding dust covers and rubbers.
21. **Cylinder Head Gaskets:** Cylinder Head Gasket only.
22. **Drive mechanisms:** Crankshaft, camshaft, tensioners and jockey pulleys are covered in the event of mechanical failure.
23. **Electrical Components:** Alternator, starter motor, front and rear windscreen wiper motors and electric window motors, electric seat motors.
24. **Electrical Winch:** Electric motor only (applicable to 4x4 vehicles only).
25. **Free Wheel Hubs:** Complete unit (applicable to 4x4 vehicles only).
26. **Fuel System:** Mechanical and electrical fuel pumps, injectors, fuel injection control and sensor units (excluding all calibration and serviceable components and any incorrect or contaminated fuel).
27. **Propshaft:** U-joints and centre bearings.
28. **Radiator:** Engine cooling radiator only.
29. **Steering Mechanism:** All internal components of steering box or steering rack (including power steering pump).
30. **Suspension:** Upper and lower wishbones with associated ball joints, bushes and springs are covered against mechanical failure only.
31. **Wheel Bearings:** All wheel bearings are covered.
32. **Central Locking:** Pump and door actuator only.
33. **Electrical Sunroof Motors and Convertible Roof Motors:** Original Manufacturer fitted units only.
34. **Entertainment System/DVD:** LCD screen 10 or less RF modulator, digital video disc player, compact disc player and power converter (applicable only to original Manufacturer fitted units).
35. **Viscous and Electric Fans:** Engine cooling only.
36. **GPS Navigation System:** Navigation display unit, navigation control module and navigation system wiring harness (applicable only to factory fitted units).
37. **Phone System:** Charger, cradle, microphone and speakers (applicable only to original Manufacturer fitted units).
38. **Alarms and Immobilisers:** Original Manufacturer fitted units only.
39. **Electrical Mirrors:** Motor only.
40. **Transponder Key and Ignition Lock:** Original Manufacturer fitted unit only and functional failure only.
41. **Strip and Quote:** Refer to the Strip and Quote clause.
42. **Additional Component Cover:** Once off payment up to the amount specified in the "Limits of Liability" table above, to cover any motor vehicle related item or any standard services that is not covered by the Omoda Policy.
43. **Towing:** Towing charges covered in the event of a valid claim being accepted by the Administrator.
44. **Service Assist:** Once off payment up to the amount specified in the "Limits of Liability" table, to cover any motor vehicle related item.

45. **Oils and Consumables:** This includes small parts or fluids with a limited life span (These parts will only be replaced in the event of mechanical and/or electrical breakdown covered by the Omoda Policy which results in a loss of the consumables).

#### Additional Parts Warranty benefits

The below listed parts, as presented in the Omoda Vehicle Manufacturers Warranty with a limited warranty period, will be covered by the Omoda Policy as an additional benefit, until the Omoda Vehicle Manufacturer's Warranty expires.

#### (Manufacturer's Warranty 36 Months/60 000km)

Parts	C5
Fuel Injector	Unlimited
Brake Caliper	Unlimited
Fuel Pump	Unlimited
Starter	Unlimited
Alternator	Unlimited
Hub Bearing	Unlimited
Air-conditioner Compressor	Unlimited

#### CONTACT NUMBERS – CUSTOMER CARE

Telephone: 0861112464

Email: Omodacustomer@innovation.group

#### FEES AND COMMISSIONS

Omoda Extender Warranty		
Fee distribution	Fee amount	Payable to
Outsource fee: Administration	6.30%	Innovation Group Distribution (Pty) Ltd
Regulatory Binder fee (Administrator)	7.60%	Innovation Group Distribution (Pty) Ltd
Regulatory Commission	12.50%	Intermediary
Pre-delivery Inspection fee	R2 200	
<b>Total premium</b>	<b>As per schedule</b>	

(All premiums and commissions include VAT at ruling rate.)

The premium amount due by the customer is payable in advance for the cover period.

The fees and commissions are paid by the Insurer.

#### EXCLUSIONS

The Omoda Policy does not cover the following:

- Any parts or failures not specified under the " Omoda Policy Benefits and Limits" section.
- Any repairs undertaken without the prior authorisation of the Administrator.
- Any damage caused by theft, hijacking, an accident, malicious damage, misuse or neglect.
- Any damage resulting from the fitting of experimental units or modifications, other than those approved by Omoda.
- Any standard services and service parts required during routine maintenance.
- Any repairs, should it be discovered that the odometer has been disconnected or tampered with.
- Any claims for repair, replacement or alterations not accompanied by a valid, fully completed and detailed VAT invoice by an Authorised Omoda Dealer, Administrator Approved Dealer or an Independent Service Provider
- Any mechanical and/or electrical failure which is recoverable under any other insurance policy.
- Any loss or damage resulting from any water, foreign substances, incorrect or contaminated fuel, defective products or poor workmanship.
- Any cause of breakdown, in the opinion of the Administrator acting on behalf of the Insurer, that was evident prior to the effective date of the Omoda Policy.
- Any oil leaks of any nature and/or damage caused as a result thereof.
- Any hoses, pipes, auxiliary belts, fan blades and CV rubber boots or dust covers.
- Any re-gassing of the air conditioner.
- Any taxis, rental Vehicles, Exotic Vehicles, rebuilt Vehicles (Code 3), modified Vehicles, commercial Vehicles used for transport purposes (fair paying passengers, tow trucks or motor homes) or Vehicles that are or have been used in any form of motoring competition or sport.
- Any damage to tyres.
- Loss or damage to accessories or spare parts.
- Any damage to beading or moulding, damage involving accessories, door mouldings, plastic/vinyl/hardened rubber trim parts, window moulding, lamps of any sort or any window panel.
- Any claim in terms of the Omoda Policy unless the customer has complied with all the Omoda Policy terms and conditions.
- Any depreciation in value arising from repairs or restoration.
- Any loss or claim arising, where there is misrepresentation, non-disclosure or incorrect description of any fact or circumstance, whether in connection with the Omoda Policy or the claim in terms of the Omoda Policy.
- If the Omoda Vehicle is being used for racing, rallies, speed and other contests or while the Omoda Vehicle is being used for any purpose in connection with the

motor trade other than for the purpose of overhaul, upkeep or repair of the Omoda Vehicle.

- A negligent, wilful or criminal act by the customer

#### LIMITS OF LIABILITY

<u>Components</u>	<u>O Extender Warranty</u>	<u>Components</u>	<u>O Extender Warranty</u>
Engine	Unlimited	Electrical Components	Unlimited
Gearbox	Unlimited	Electrical Winch	Unlimited
Differential	Unlimited	Free Wheel Hubs	Unlimited
Differential Lock	Unlimited	Fuel System	Unlimited
Catalytic Converter/DPF (Diesel)	Unlimited	Propshaft	Unlimited
Transaxle	Unlimited	Radiator	Unlimited
Transfer Box	Unlimited	Steering Mechanism	Unlimited
Management System	Unlimited	Suspension	Unlimited
Turbo Assembly	Unlimited	Wheel Bearings	Unlimited
Over-fueling	Unlimited	Central Locking	Unlimited
Over-heating	Unlimited	Electrical Sunroof Motor	Unlimited
Cambelt Failure	Unlimited	Entertainment System/DVD	Unlimited
Air Conditioner	Unlimited	Viscous and Electrical Fans	Unlimited
Casings	Unlimited	GPS Navigation System	Unlimited
Cooling System	Unlimited	Phone System	Unlimited
Electronic Ignition	Unlimited	Alarms and Immobiliser	Unlimited
Front Wheel Drive Unit	Unlimited	Electrical Mirrors	Unlimited
Braking System	Unlimited	Transponder Key and Ignition Lock	Unlimited
Clutch	Unlimited	Strip and Quote	R3 000
CV Joints and Drive shaft	Unlimited	Additional Component	R3 000
Cylinder Head Gasket	Unlimited	Towing	R1 000
Drive Mechanism	Unlimited	Service Assist	R1 000
		Oils and Consumables	R1 000